



GOOD
SAMARITAN
HAVEN

TO: All Community Partners

RE: Good Samaritan Haven's New Intake Policy

DATE: May 23, 2023

Good Samaritan Haven (GSH) provides emergency shelter to individuals experiencing homelessness in Washington county. As of May 8, 2023, GSH has implemented a new Shelter Admissions Procedure. Please take note of the changes below to the hours of admissions at all GSH shelters. **Note that we are no longer receiving guests after hours or on the weekends without a prior eligibility screening and intake process.**

The admission process for a bed at any of Good Samaritan Haven's shelter locations must occur between 7:00AM and 3:00PM, Monday through Friday. GSH shelter staff will no longer perform intakes with individuals seeking shelter beds outside of the stated hours of Admission.

To initiate the admissions process, Individuals must call Good Sam's main number **(802)479-2294** and speak with our GSH Intake Coordinator. The Intake Coordinator will review eligibility criteria with an individual to determine whether they are a candidate for the shelter. If an individual meets GSH's established eligibility criteria, and if a bed is available, the individual will meet with the Intake Coordinator in person between the hours of **7:00AM - 3:00PM** to do intake paperwork and orient to the space and settle into the shelter. If for some reason the Intake Coordinator is unavailable, a Shelter Manager may perform the eligibility review and intake processes during the above stated hours.

If individuals are in need of camping equipment, please call the Good Sam Street Outreach Team at 815-714-8686.

Good Samaritan Haven values its community partnerships and looks forward to continuing to serve the needs of the underserved along with our colleague agencies and organizations. Thank you for your attention to the above changes and your cooperation in observing our new procedures.

~ Good Samaritan Haven Management



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We are here to help.